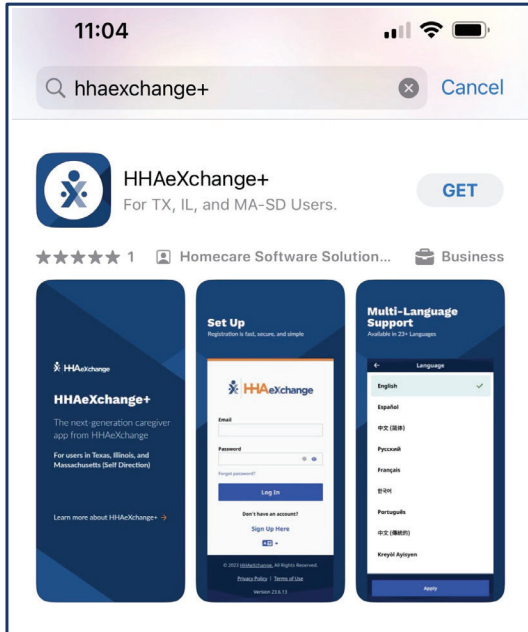


HHaEXchange+ Mobile App Setup

The **HHaEXchange+ Mobile App** is free and available for download on the App Store or Google Play. *Caregivers are responsible for downloading and installing the app for setup and linking to the HHAX system.*

Step 1. Download the Mobile App



To locate and download the App, enter the keyword *hhaexchange+* in the search bar of the App Store or Google Play (as shown).

Caution: Be sure to download the **HHaEXchange+** app For Texas Users, not the older HHAExchange mobile app.

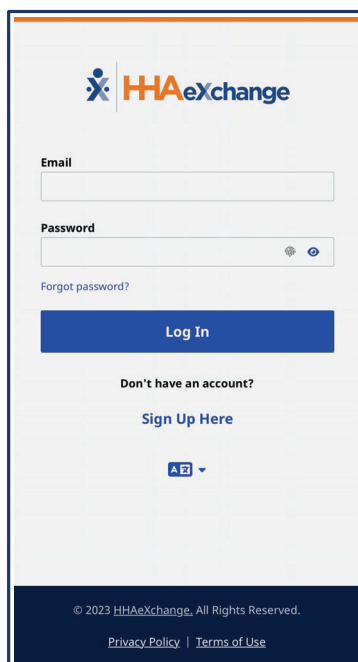
Note: The first time you open the App, you must select your preferred language and tap **Apply**.

Includes: Spanish | Vietnamese | Chinese | Mandarin | Russian Arabic | Bengali and more!

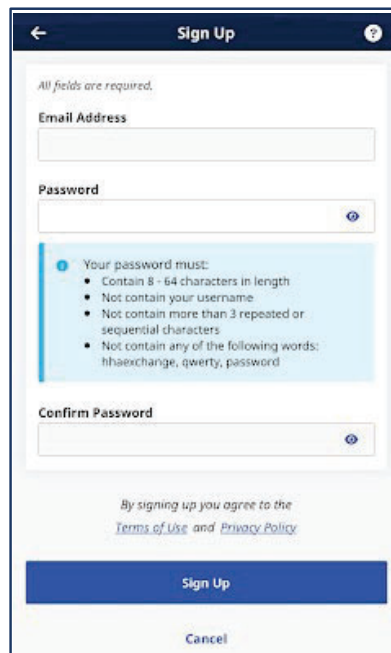
Tap the **Language Selector** icon at the bottom center of the *Log In* page to select a different language.

Step 2. Sign up

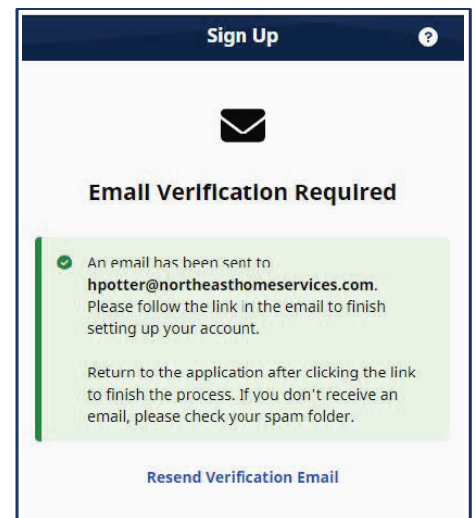
1. From the *Login* page, tap **Sign Up Here**.
2. On the *Sign Up* page, type your **Email Address** and a strong **Password** (minimum of 8 characters).
Tip: Tap the eye icon to see your **Password** entry.
3. Type your password again in **Confirm Password**, and then tap **Sign Up**.
4. Log into your email and follow the instructions to proceed with on-boarding.



Log-in Page

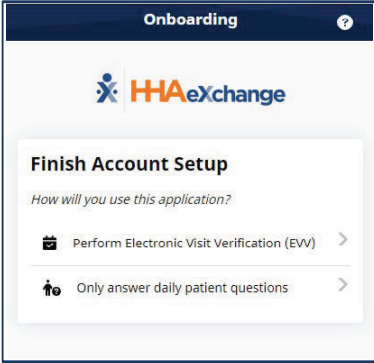
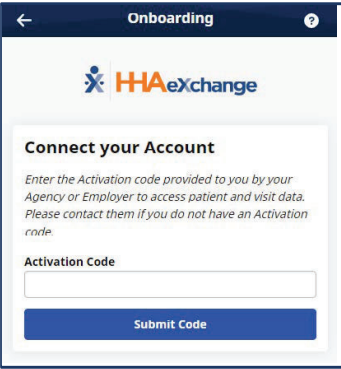

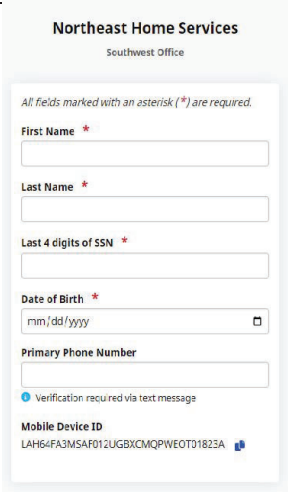
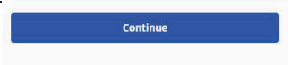


Sign Up Here



HHaExchange+ Mobile App Setup

Step 3. Registering your profile

Step	Action
1	Log in to the App upon receiving the verification email.
2	<p>The <i>Finish Account Setup</i> page is displayed, answer "How will you use this application?" Tap Perform Electronic Visit Verification (EVV).</p> 
3	<p>On the <i>Connect your Account</i> page, type the Activation Code provided by the Agency via email or text (valid for 7 days), and tap Submit Code.</p>  
4	 <p>On the <i>Complete Registration</i> page, complete all required fields (marked with *) and then tap Continue.</p> <p>Note: You must respond to an email verification of your Primary Phone Number before you can continue.</p>
5	 <p>If the <i>Third-Party Terms</i> page is displayed, tap Accept Terms.</p>